



Town of Zionsville - Information Technology
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Information Technology Monthly Report
February 2014

- Completed phone system servers replacement project with Netech
 - Replaced existing phone server with a pair of phone servers
 - Phone servers are setup in two separate locations for disaster recovery and redundancy
- Met with Clerk/Treasurers office to finalize electronic claims form
 - Will be implementing existing document management system for electronic claims
- Continuing work with Public Safety on countywide InterAct Mobile CAD/RMS implementation
- Met with Verizon Wireless to move ZFD to Verizon services to save on monthly charges over AT&T
- Met with Xplorer Computers to discuss new tablets for ZFD electronic patient reporting software
- Working with Boone County Sheriff to troubleshoot InterAct Mobile connection issues
- Working with WeatherBug to implement Weather Monitoring equipment for Town
- Attended weekly staff meetings
- Attended Town Council Meetings
- Social Media Notes:
 - Currently have 1675 Likes (+49 from January) to the [Town of Zionsville Facebook](#) page
 - ZPD Facebook page has 356 Likes (+16 from January)
 - ZFD Facebook page has 808 Likes (+13 from January)
 - ZPD Crime Tips Facebook page has 211 Likes (+2 from January)
 - Town of Zionsville Twitter account ([@ZionsvilleIN](#)) has 1884 followers (+103 from January)
- Town of Zionsville Website February 2014 Stats (www.zionsville-in.gov)
 - 6,077 visits with an average visit duration of 00:02:06
 - 17,462 total page views
 - 65% of webpage views were from new users
 - iPhone was the most used mobile device visiting the site with 1069 visits
 - Police was most visited department during February with 538 page views