



Town of Zionsville - Information Technology  
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Information Technology Monthly Report  
March 2012

- New servers have been built and tested for conversion to new Exchange Email system, cut-over to occur sometime in April
- Continuing work with Netch to bring Station 93 and the Zionsville Golf Course online with the town network and phone system
- Continuing work with Microfiche to propose a new document management system for the entire town including business process implementation and scanning equipment
- Implemented new evidence tracking software for ZPD from CISCO Software – ongoing work continuing from Global Software techs to complete this install by first of May
- Received new software to track IT related issues
- Upgrade to Office 2010 completed at ZPD
- Ongoing Town Website and Social Media updates
- Attended Town Council Meetings
- Attended Boone County bi-weekly IT directors meetings – focusing on disaster recovery cooperation between all county entities
- Social Media Notes:
  - Currently have 268 Likes to the Town of Zionsville Facebook page, with an average weekly reach to 249 individual Facebook users
  - Switched Town Facebook page to new Timeline format with a new cover picture
  - ZPD Facebook page has 13 Likes
  - ZFD Facebook page has 128 Likes
  - Town of Zionsville Twitter account (@ZionsvilleIN) has 331 followers
- Town of Zionsville Website March 2012 Stats ([www.zionsville-in.gov](http://www.zionsville-in.gov))
  - 5914 Visits with an average visit duration of 00:02:12
  - 20447 Pageviews
  - 68% of webpage views were from new users with 4049 visits
  - iPad was the most used mobile device visiting the site with 267 visits