



TO: Zionsville Town Council

FROM: Lance A. Lantz, DPW Director 

DATE: October 23, 2025

SUBJECT: Approval of Letter of Agreement Authorizing Provision of Wastewater Service

Proposed Ordinance

Ordinance No. 2025-__12__ seeks approval of a Letter Agreement between the Town of Zionsville (“Town”) and Citizens Wastewater of Westfield, LLC (“Citizens”), that would provide the consents and approvals needed from the Town for Citizens to acquire the Certificate of Territorial Authority (“CTA”) from Hamilton Southeastern Utilities, Inc. (“HSE”) and become the exclusive wastewater service provider in an area of Boone County intersected by U.S. 421 and State Road 32 in Union Township (“CTA Area”). Such acquisition also requires approval from the Indiana Utility Regulatory Commission (“IURC”) and is further described below.

Background

Since 2009, HSE has held the CTA to provide wastewater service in the CTA Area. Recently, HSE entered into a Transfer Agreement with Citizens by which Citizens would acquire the CTA and become the exclusive provider of wastewater utility service to the CTA Area, subject to obtaining the necessary approvals. Up until recently, no wastewater infrastructure had been developed in the CTA Area and, as such, there are no current wastewater customers within the CTA Area. However, Citizens has been in coordination with HSE for the extension of service to the Bradley Ridge development that is occurring in the CTA Area.

Citizens is optimally positioned to provide economical, efficient, and adequate wastewater service within the CTA Area. Citizens provides wastewater collection and treatment services to over 21,800 retail customers in and around the City of Westfield. Citizens’ current service area is directly adjacent to the CTA Area and includes a treatment plant that is located in the middle of and has capacity to serve both areas.

The transfer of the CTA Area will benefit the Town, developers, and future customers. The transfer of the CTA Area will promote economic development in the Town through the extension of the initial service that is already occurring and through Citizens’ plans to serve the area over time. The transfer of the CTA Area will also ensure that any future developments in the CTA Area receive wastewater utility service in a manner that is consistent with Citizens’ IURC-approved Terms and Conditions for Wastewater Service. Customers will benefit from being served by another utility within the Citizens family of utilities as Citizens also serves gas and water within the CTA Area. This will allow customers there to receive a combined utility bill and the same customer service offerings made available by Citizens.