



Town of Zionsville - Information Technology
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Information Technology Monthly Report
January 2014

- Started phone system servers replacement project with Netch
 - Replacing existing phone server with redundant phone servers at separate locations in Town to mitigate any outage possibilities due to hardware failure
 - Planning Feb 2014 rollout of new system hardware
- Continuing work with Clerk/Treasurers office to develop electronic claims process
- Worked numerous hours with various Departments on Winter Storm Social Media and Web Updates
- Met with server vendors for quotes on server replacements for 2014
- Continuing work with Public Safety on countywide InterAct Mobile CAD/RMS implementation
- Met with WeatherBug to discuss Weather Monitoring equipment for Town
- Attended Planning Permit software system review
- Attended weekly staff meetings
- Attended Town Council Meetings
- Social Media Notes:
 - Currently have 1626 Likes (+226 from December) to the [Town of Zionsville Facebook](#) page
 - ZPD Facebook page has 340 Likes (+25 from December)
 - ZFD Facebook page has 795 Likes (+20 from December)
 - ZPD Crime Tips Facebook page has 209 Likes (+5 from December)
 - Town of Zionsville Twitter account ([@ZionsvilleIN](#)) has 1781 followers (+324 from December)
- Town of Zionsville Website January 2014 Stats (www.zionsville-in.gov)
 - 9900 Visits with an average visit duration of 00:01:57
 - 26019 total page views
 - 57% of webpage views were from new users
 - iPhone was the most used mobile device visiting the site with 1902 visits
 - Fire was most visited department during January with 1817 page views