



Town of Zionsville - Information Technology  
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Information Technology Monthly Report  
March 2014

- Closed out phone system servers replacement project with Netech
- Met with two banks, Council members and Town staff regarding credit card payments for town fees
- Continuing collaboration with Boone County IT staff to setup secure electronic transfer of large files between ZPD and the Prosecutors Office to eliminate many hours of physically delivering information multiple times a month
- Collaborated with Boone County Sheriff's Department to acquire NetMotion software at a reduced cost due to larger volume purchase together.
  - Will improve connectivity of public safety mobile units
  - Efficiencies and security improvements for connectivity to Town network from any internet connection
- Continuing work with Public Safety on countywide InterAct Mobile CAD/RMS implementation
- Attended Boone County IT Directors meeting
  - Going to be sharing resources to save all entities funds and improve support provided to mobile units
- Trained Planning staff member on website operation and updating events calendar
- Met with our server vendor to discuss upgrades to our existing VMware servers
- Attended weekly staff meetings
- Attended Town Council Meetings
- Social Media Notes:
  - Currently have 1726 Likes (+51 from February) to the [Town of Zionsville Facebook](#) page
  - ZPD Facebook page has 361 Likes (+5 from February)
  - ZFD Facebook page has 821 Likes (+13 from February)
  - ZPD Crime Tips Facebook page has 215 Likes (+4 from January)
  - Town of Zionsville Twitter account ([@ZionsvilleIN](#)) has 1961 followers (+77 from February)
- Town of Zionsville Website March 2014 Stats ([www.zionsville-in.gov](http://www.zionsville-in.gov))
  - 6,997 visits with an average visit duration of 00:02:02
  - 20,279 total page views
  - 65% of webpage views were from new users
  - iPhone was the most used mobile device visiting the site with 1110 visits
  - Parks was most visited department during March with 2011 page views