



Town of Zionsville - Information Technology  
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Information Technology Monthly Report  
October 2013

- Passed state justice technical assessment of the town network for Odyssey Court software implementation
- Met with Clerk/Treasurers office to start development of an electronic claims process
  - Initial electronic claim form has been developed by tech staff and under review
- Attended WTH Planning Department tracking software soft launch / release meeting
- Attended meeting with InterAct, ETI, and ESO regarding county wide Fire/EMS reporting system with Boone County Fire personnel and Boone County Sheriff's Office personnel
- Updated Town data backup systems for long term software backup strategy
  - Reviewing new software/hardware products for additional offsite backup
- Attended meeting with Town CIO contractor
- Attended weekly staff meetings
- Attended Town Council Meetings
- Social Media Notes:
  - Currently have 1327 Likes (+199 from September) to the [Town of Zionsville Facebook](#) page, with an average weekly reach to 2672 individual Facebook users
  - ZPD Facebook page has 295 Likes (+24 from September)
  - ZFD Facebook page has 690 Likes (+28 from September)
  - ZPD Crime Tips Facebook page has 200 Likes (+2 from September)
  - Town of Zionsville Twitter account ([@ZionsvilleIN](#)) has 1312 followers (+81 from September)
- Town of Zionsville Website October 2013 Stats ([www.zionsville-in.gov](http://www.zionsville-in.gov))
  - 9606 Visits with an average visit duration of 00:01:52
  - 26512 total page views
  - 63% of webpage views were from new users
  - iPhone was the most used mobile device visiting the site with 1956 visits
  - Planning was most visited department during October with 2062 page views