



Town of Zionsville - Information Technology
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Information Technology Monthly Report
April 2012

- Completed technology hardware installation for ZFD Station 93 – including new network hardware, phones, computers, and internet connection equipment.
- Completed work with Netch to bring Station 93 online with the town network and phone system
- Installed new software to track IT related issues
- Met with Cisco regarding Federal fire grants for upgrades to the video conferencing system used by ZFD to including recording of training and integration with surrounding Boone County fire departments
- Continuing work with Boone County Sheriff's Department, ZPD, and Global Software to finish evidence tracking software updates at ZPD and reporting with CISCO software
- Testing document management solutions for all Town Department/Council use
- Ongoing Town Website and Social Media updates
- Multiple meetings with Chief Vangorder and Chief Miller regarding Station 93 technology installation and testing
- Attended Town Council Meetings
- Attended Boone County bi-weekly IT directors meetings – focusing on disaster recovery cooperation between all county entities
- Attended weekly staff meetings
- Social Media Notes:
 - Currently have 284 Likes (+16 from March) to the Town of Zionsville Facebook page, with an average weekly reach to 2095 individual Facebook users
 - ZPD Facebook page has 26 Likes
 - ZFD Facebook page has 139 Likes
 - ZPD Crime Tips Facebook page has 36 Likes
 - Town of Zionsville Twitter account (@ZionsvilleIN) has 367 followers (+31 from March)
- Town of Zionsville Website April 2012 Stats (www.zionsville-in.gov)

- 6002 Visits with an average visit duration of 00:02:15
- 20925 total page views
- 67% of webpage views were from new users with 4008 visits
- iPad was the most used mobile device visiting the site with 383 visits
- Parks Department was the most visited department site during April with 1983 page views